

# Gokan OZCIFCI



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## SKILLS AND COMPETENCES

Averaged evaluations from my customers



## ACHIEVEMENTS & CERTIFICATES

### Online Achievements

(2013 – present)

- Office Servers and Services (MVP)
- Microsoft Certified Trainer (MCT)
- Microsoft Certified Trainer Regional Lead (RL)
- Microsoft Community Contributor (MCC)
- Microsoft Extended Experts Team (MEET)

### Offline Certifications

(2010 – present)

- 70-332 Advanced Solutions of SharePoint Server 2013
- 70-346 Managing Office 365 Identities and Requirements
- 70-331 Core Solutions of Microsoft SharePoint Server 2013
- 70-417 Upgrading Your Skills to MCSA Windows Server 2012
- 70-668 Microsoft SharePoint 2010, Administrator
- 70-411 Installing and Configuring Windows Server 2012
- 70-667 Microsoft Office SharePoint 2010, Configuring

## Projects

Example clients:



## WORK EXPERIENCE

SharePoint Business Architect | (2016 – present)  
[Colruyt Group Services Belgium](#)

**Enterprise Business Architect** contribute on governance, NFR as implementation of SharePoint Server 2013 for Project and team sites. Technical Architect for Infrastructure assessment and author for internal documents.

Platform Owner | (2015 – 2016)

[PwC Belgium](#)

**Technical Evangelist** promoting Office 365 and SharePoint hybrid topologies for Collaboration and Extranet sites for Internal as External clients.

SharePoint Architect | (2013 – 2016)

[AG Insurance](#)

**Single Point of Contact** and responsible for the Production, Qualifying and Development environment. Training to SharePoint developers for Infrastructure related questions, Business and Project Managers for the changes/updates in the existing and new SharePoint platforms

SharePoint Consultant | (2009 – 2013)

[Vision Consulting Group](#)

**Senior SharePoint** Infrastructure Consultant with extensive experience in implementing portals and software applications/systems using Microsoft technology for Government and Enterprises entities.

## EDUCATION

Bachelor in Applied Informatics, Brussels |  
(2006 – 2009)

Graduated with distinction at Hogeschool Universiteit Brussel (HUB) Brussels

## LANGUAGES

French | Dutch | English | Turkish  
★★★★★ | ★★★★★ | ★★★★★ | ★★★★★

## PERSONAL INFORMATION

- Nationality: Belgian
- Address: Verhoevenstraat 10/12, bte 14 1020 Laeken
- Phone number: +32 (0) 472/20.55.09
- E-mail: [gokan@neoxy.be](mailto:gokan@neoxy.be)
- Date of Birth: 04 JUN 1987
- Place of Birth: Brussels' (district 2)
- Sex: M
- Civil status: Married, 1 child
- Driver License: category B

## EDUCATION

2005- 2009 Hogeschool Universiteit Brussel (HUB), Brussel

- Applied Informatics. Received Diploma: **A1** – with **DISTINCTION**

## LANGUAGES

Legend 0 (Notions) – 5 (mother tongue)

	Comprehension	Talking	Writing
Dutch	5	5	5
French	5	5	5
English	5	4	4
Turkish	5	5	5

## CERTIFICATIONS

### Offline Certifications

- **Microsoft** 70-331: Core Solutions of Microsoft SharePoint Server 2013
- **Microsoft** 70-410: Installing and Configuring Windows Server 2012
- **Microsoft** 70-411: Administering Windows Server 2012
- **Microsoft** 70-412: Configuring Advanced Windows Server 2012 Services
- **Microsoft** 70-668: PRO: Microsoft SharePoint 2010, Administrator
- **Microsoft** 70-667: TS: Microsoft SharePoint 2010, Configuring

### Online Certifications



## Summary



As a SharePoint Consultant, I take the role of designing, configuring, administering at creating the roadmap as “**Cloud First, Mobile First**” ideology for the SharePoint farm to ensure day-to-day running. My tasks are also to maintain and manage the SharePoint farm in accordance with Microsoft and Corporate best practices.

I’m also the public advocate of SharePoint in several organizations and communities; presenting the new features and **evangelize SharePoint and Office 365** to effect good user adoption; to provide specialized application consulting services with regards to infrastructure and web content management services provided by SharePoint.

In a nutshell, as a SharePoint Consultant my tasks are:

- Depending the business needs, **design** the new topology of **SharePoint Server**.
- **Hybrid Design** and **Office 365 integration**
- **Marketing** and selling Office 365 ( ↗ 800 to AG Insurance and 400 licenses for PwC were sold for Office365 )
- **Evangelizing Office 365** as SharePoint Online in Major Conferences and customers
- **Availability, Scalability, and Maintainability** of Office365 and SharePoint Server
- **Delivering** world class demonstrations on stage
- Concepts of a farm and the planning and implementation of Hybrid topologies
- **Product Owner/Manager**.
- Regularly **auditing** the SharePoint environment and identifying/reporting governance violations
- Writing **Technical Documents** for new projects, existing farms, topologies and operational excellence
- Determine Infrastructure **Application architecture**
- Create SharePoint **Service Level Agreement**

In a nutshell, as a SharePoint consultant for small projects, my tasks are:

- doing a mix of **delivering Microsoft training, coaching** and **assisting** customers in Microsoft deployment projects, presenting workshops and seminars... key technologies are Microsoft Server, SharePoint Server 2010/2013, PowerShell (SharePoint Object Model), SQL Server, Management and administration.
- **Technical evangelism on SharePoint Server, SQL Server** for SharePoint and Office 365. Business Requirement-driven and KPI-oriented reporting and satisfaction metering of performance.
- Deployed Microsoft SharePoint Platforms in environments ranging from 10 – 5.000 users;
- Delivered more than 75 sessions at international technical conferences in past 4 years

# Professional Experience

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## **Colruyt - Brussels 01/06/2013 – 31/12/2016 (ongoing)**

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**Enterprise Business Architect for Content and Collaboration (SharePoint)** with extensive experience in governance, publishing portals and applications/systems using Microsoft technology. Take lead in technical & architectural aspects of SharePoint topology, architecture and documentation.







- Skillset: Office365, SharePoint, OneDrive, Yammer, Sway, Video Portal experience and PowerShell scripts
- Extensive PowerShell scripting experience for SharePoint Online/On-Premises and Azure Active Directory.
- **Topology** administration, support and implementation experience with SharePoint including SharePoint Online, OneDrive, Yammer, Video Portal, App Catalog
- Support experience in an enterprise environment
- Well versed in cloud based file/content management applications and Collaboration ecosystems.
- Documentation, Governance, User Adoption and Training strategy
- Mise en Production of publishing sites.

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## **PwC Belgium – Brussels 01/01/2016 – 31/12/2016 (ongoing)**

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Lead external consultant (**Platform Owner / Product Manager**) for PwC Belgium for several Microsoft Cloud Solution projects (Office 365).

- Conduct a **platform** for Collaboration (Lotus Notes, Jabber, SharePoint Server, Intranet). Lead the Hybrid topology of SharePoint components for enterprise scale Portal, ECM, and Collaboration solutions. (  4 legacy servers where shutdown)
- Work with **CTO and other Program Managers** to define the architecture and design the solutions to address business needs and opportunities
- Define the **Physical Architecture** / Logical Architecture / Capacity planning.
- Define the **Architecture PwC Global** (Strategy for Regional Based Farm and the communication between Central and Regional Farms) (  13 legacy servers where shutdown/decommissioned)
- Define the **integration** architecture for SharePoint to integrate with various non-Microsoft ecosystem systems
- Co-Lead in **Participating in Architectural Peer Review** activities with other Groups (SharePoint Dev/ DBA / AD / Legal Team etc.)
- Define the **Service Applications Architecture** and make sure that there is NO SPoF (Single Point of Failure) (  99,74% of SLA has been achieved (in stand of 93,90%)
- Responsible for SharePoint Admin and Development Team (  35% less tickets/calls due to automatization)
- Defining SharePoint PwC **Roadmap**. (  goal was to have 50% less Infrastructure worries, project on hold as PwC moves to Google)
- Lead and facilitate information gathering sessions to validate business cases, gather and document business and functional objectives
- Implement best practices and Governance procedures for SharePoint custom solutions (**Release Management**) (  75% less downtime due to deployments)

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## AG Insurance - Brussels 31/03/2013 – 31/03/2016

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**Principal SharePoint Consultant** with extensive experience in implementing portals and software applications/systems using Microsoft technology for Government and Enterprises entities. Aid in definition and setup of SharePoint Projects. Take lead in technical & architectural aspects of SharePoint Setup. Analysis and Design on SharePoint Platform. Administer SharePoint environment. Knowledge Transfer to junior SharePoint Resources

- IT Infrastructure **Single Point of Contact**
- Infrastructure Governance.
- Design setup mutli-farm with **Intranet, Extranet and Internet Facing websites**. ( ↗ 9 new on-premises servers)
- Assisting setup for out-of-the-box SharePoint Farms, Sites and services.
- **Design and engineering** SharePoint 2013 Search Platform (Fully Redundant)
- Participate in projects to ensure that operational standards are maintained. ( ↗ 80% of all projects where successful)
- Prepare and test migration scenarios on SWAP server.
- Complex **problem** and **incidents** handling that cannot be solved by 1st or 2de line engineers, coaches and trains these system engineers and ensure knowledge transfer.
- Release Management
- KIP (Keep it running) and Responsible for **Test, Development, Qualifying and Production** Environment
- Projects:
  - Life Cycle Management (LCM) **SharePoint Server 2013** ( ↗ 450 MD instead of 690 MD planned consumed)
  - Life Cycle Management (LCM) **SharePoint Server 2010** ( ↘ 100 MD instead of 90 MD planned consumed)
  - **Collaboration, community and team sites to Office 365** ( ↗ 50 MD instead of 100 MD planned consumed)

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## Ageas, Brussels 2014 - 31/03/2016

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- SharePoint Server Infrastructure implementation:
  - **Design, Installation, configuration, maintenance, upgrading and management** of SharePoint servers and farm.
  - **Design** and development of a Management Framework on SharePoint PowerShell for Administration and release managements.
  - **Installation and configuration** of Service Applications and proxy (SSA, MMD et BCS)
  - Governance N+1 for disaster scenarios. ( ↗ topology expanded with 30%)
- Governance and PowerShell Framework for:
  - Intranet, Extranet, Public Facing: www.ageas.com
- Extranet for partners via **Office365** ( ↗ 4 legacy servers where shutdown)

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## AG Real Estate, Brussels, 2013 –31/03/2016

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- Implementation of the architecture for Intranet and Internet scenarios:
  - **Design, Installation, configuration, maintenance, upgrading and management** of SharePoint servers and farm.
  - Establishment of **infrastructure** for the public web site: www.agrealestate.eu ( ↗ 1300 unique visitors per day)
  - Best Practices **F5** for SharePoint
    - VIP, Loads, HTTPS/...

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## **Puratos, Brussels 2014 – 2015**

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- **Technical Lead (External Consultant)**

- Support on the existing platform (SharePoint Server 2010)
- Design the Lifecycle management of Server 2013 / Office 365
- Ticket resolution out of SLA for more than 10 days ( ↗ +40 critical tickets resolved)
- Administration, Management and Design of V.Next platform ( ↗ 100% happy marketing with new features)
- Monitoring -, server health of the collaboration platform.

- **Life Cycle Management (LCM) Architect**

- Creating a hybrid environment
  - SharePoint Server 2013 (Content + Service Applications)
  - Office 365 (Collaboration + Yammer) ( ↘ 2 legacy servers where shutdown)
- Support and advice on SharePoint Server 2013 and Office 365
- Analysis and improvement of the infrastructure before migration
- Analysis and improvement of the infrastructure after migration
- Transfer of knowledge to the team on site (technical documentation).

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## **Vision Consulting Group, Brussels 2010 - 2014**

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- Design and implement systems, platforms and infrastructure guides for SharePoint Platforms. ( ↗ +75 project achieved)
- Build system infrastructure and install required third party products.
- Assure assigned and infrastructure modules quality.
- Prepare project related documentation.
- Ensure project conformance to quality standards.
- Handle project-related technical issues; support and troubleshooting Principal SharePoint Infrastructure Consultant with extensive experience in implementing portals and software applications/systems using Microsoft technology for Government and Enterprises entities.
- Manage tickets.
- Manage existing SharePoint Farm, Manage RFC and RFI. Create technical documents SharePoint.
- Coaching Business Users.

Professional Skills...	
Below is a summary of my core subjects of expertise in the Microsoft SharePoint Infrastructure product portfolio.	
Windows Server for SharePoint	■ ■ ■ ■ ■ ■ ■ ■
SQL Server for SharePoint	■ ■ ■ ■ ■ ■ ■ ■
Office 365	■ ■ ■ ■ ■ ■
SharePoint Server 2007	■ ■ ■ ■ ■ ■
SharePoint Server 2010	■ ■ ■ ■ ■ ■ ■ ■
SharePoint Server 2013	■ ■ ■ ■ ■ ■ ■ ■
SharePoint Object Model	■ ■ ■
Directory Services (ADFS)	■ ■ ■ ■ ■ ■
Yammer	■ ■ ■ ■ ■ ■
Microsoft Azure	■ ■ ■ ■ ■ ■
Monitoring	■ ■ ■
logical and physical architectures	■ ■ ■ ■ ■ ■ ■ ■
SharePoint topologies	■ ■ ■ ■ ■ ■ ■ ■
SharePoint high availability	■ ■ ■ ■ ■ ■ ■ ■
upgrade process	■ ■ ■ ■ ■ ■ ■ ■
Cross Farm topology	■ ■ ■ ■ ■ ■ ■ ■
configure a BI infrastructure	■
configure productivity services	■ ■ ■ ■ ■ ■ ■ ■

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### **National as International SharePoint Conferences**

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